

PPG MEETING 6th SEPTEMBER 2011

PRESENT: Pat Lunn, Nick Derbyshire, Heather Swindell, Gill Roberts, Pat Miller, John Riley, Wendy Riley, Dan Zamoyski, Sandra Watkiss

APOLOGIES: Bill Kirkland, Billie Reeves, David Walker, Sean Snow, Christine Crowther

MINUTES OF LAST MEETING 5th JULY 2011 Approved.

MATTERS ARISING: None

NEW MEMBERS:

Chair welcomed new member Sandra Watkiss. Further patients Laura Bacon, Deborah Price, David Simons, Justin Willerton and Rob Hunt had all expressed an interest in contributing also. Whilst they may not be able to attend they are happy to be involved via email and feed comments back to us.

Lady Manners due to have Young Persons Health Week beginning October so hope to have some discussion around possible recruitment from the school then.

Post meeting note; Nick has meeting at the School on 14 Sept with the PHSE teacher to organise a forum for this.

OPEN DAY

Members agreed information on local resources should be made available, in particular post discharge and rehabilitation providers following hospital procedures.

Agreed will be **WEDNESDAY 19TH OCTOBER 4PM – 8PM**. Pat to book with Manager at the Town hall. (Possible charge of thirty five pounds for four hours). The following organisations will be approached to provide a stall:

DCHS - PL to approach

LINK & AGE UK - DZ will pass email addresses for these to PL

Carers - SC to approach

MacMillan - Dr Love might have contact

Support Dogs - Heather

Helens Trust

Alzheimers Café

Local Hospices - Gill will ask manager of Charity Shop for contact

Derwent Rural Counselling

Rehab Teams from Newholme/Whitworth.

ND to arrange for new blood pressure monitor to be available on the evening.

Advertising: Peak Advertiser, Matlock Mercury, Autumn Newsletter, Notice Board in Town Hall, Parish Magazine.

COST OF TREATMENT IN THE NHS

ND explained that under current policies 80% NHS budget is spent in hospitals, 20% in Primary Care. One of the advantages (or disadvantages!) of the Health Bill is that GPs will then be dealing with real costs as opposed to 'paper' budgets. Presently, for example, a rehab admission to a local community hospital is fixed at £8,250. This year BMC has had 34 admissions to Rowsley rehab ward. Also 23 admissions to Riverside at an average cost of £18,000. Where patients have surgical procedures at, say, CRH and are then sent to Newholme for rehab then two full tariffs apply.

FAIRER FUNDING

With a large overspend in the NHS practices will be compelled to save huge amounts on their spending. Every practice will be obliged to provide care in certain areas, eg, public health, but other services not obligatory, eg, inr monitoring. BMC provide all services, with the exception of one or two very specialised areas eg drug abuse where patients are seen in Matlock.

NHS 111

New free to call number for access for non emergency services. Derbyshire Dales will be part of the pilot for this triaging/pathway service, the contract for which has gone to Derbyshire Health United who currently provide our out of hours service.

The pilot will be going live on 13th October and nationally in spring 2013. The system will be advertised nationally on TV and radio.

FLU CAMPAIGN

Vaccination available to anyone 65 and over and those under 65 who are pregnant, carers or suffer with chronic conditions. Last year anomalous in that there were more under 65 year old deaths due to flu.

The new self monitoring blood pressure machine will be in reception for the start of the clinics. Once reading taken a printout is provided and the patients will then hand to receptionists. DZ asked if these will be entered into records immediately and ND assured that they would.

PATIENT QUESTIONNAIRE

A brain storming session on the types of questions that should go into the questionnaire. This will need to be circulated, evaluated and reported within six months. It was agreed important areas to include were:

Access. Group felt some patients still not aware of extended opening hours.

Ease of getting appointment. More pre- bookable appointments made available but always a fine balance as too many appointments made in advance lead to a rise in 'Did Not Attends'.

Continuity of Care.

Physical state of surgery, eg cleanliness.

Waiting times.

Services offered by nurses.

Helpfulness of staff.

Sandra felt that as a new patient it had been bewildering knowing who to go to with problems. ND felt that receptionists in first instance but that patients should be made aware they can always ask to speak to the Practice or Assistant Practice Manager. The website is being redesigned and will be crisper and clearer.

ND will pull draft questionnaire together for members to look at.

AOB

Discussion around threatened closure of Darley Birth Centre and Buxton Birth Centre. ND explained that average costs for admission to Darley are three times higher than that to Chesterfield Royal. Royal College of Midwives advise 300 admission to maternity units are required to make viable, this year there has only been 100 to Darley.

Chair advised that following meetings taking place:

Monday 26th September Darley

Friday 30th September Buxton.

DATE OF NEXT MEETING: FIRST TUESDAY NOVEMBER